

From: [REDACTED]  
To: [REDACTED]  
CC: [REDACTED]  
Sent: 23-Dec-19 4:27:20 PM  
Subject: RE: PO 1499607: ECU Updates

Good Morning [REDACTED],

Have the ECU's for 1070216 and 1070163 power changed to 525HP@1800RPM been completed.

If you feel I made a difference in your day with the way I handle your email or call today.. Please click the link below and rate your experience with me today!!

Please take my personal Survey <https://www.surveymonkey.com/r/JordanClore>

[REDACTED]  
Manger Dealer Development  
& Training Services

**MACK**  
BORING & PARTS CO.

245 Belmont Dr.  
Somerset, NJ 08873  
T 908 964 0700 ext 253  
D 908 206 3348  
F 908 964 5032  
[www.mackboring.com](http://www.mackboring.com)

*The Power To Go There*

For all e-mails involving a specific engine, please place the engine model and serial number in the subject line.

Unless otherwise stated, the information contained within this email should only be considered as recommendations for repair, this email is NOT a preauthorization to complete warranty repairs. If your unit is under warranty, and the failure is a result of a defect in material and or workmanship, the standard warranty policies and procedures for your product line will apply.

From: [REDACTED]  
Sent: Monday, December 16, 2019 4:56 PM  
To: [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
Subject: RE: PO 1499607: ECU Updates

The ECUs are shipping back today for delivery tomorrow. 1Z0610360165395419

CG 063

SCANIA Provided Emails and Documents

1 of 18

Please ship them back to us Overnight when finished.

Thank you,

██████████  
Buyer

Quick survey (click link below)...thank you for your feedback!  
<https://www.surveymonkey.com/r/DuaneDates>



245 BELMONT DR  
SOMERSET, NJ 08873  
T 908 206 3356  
F 908 964 0856  
[www.mackboring.com](http://www.mackboring.com)

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From: ██████████  
Sent: Thursday, December 12, 2019 3:26 PM  
To: ██████████  
Cc: ██████████  
Subject: PO 1499607: ECU Updates  
Importance: High

Good Afternoon ██████████,

Please see the PO attached to change serial numbers 1070216 and 1070163 to 525HP@1800RPM. I also attached the power change form with only the administration fees (hope it is correct).

We will be sending back the ECUs tomorrow via air freight for delivery on Monday. I will send the tracking number when available.

Please confirm the order.

Thank you,

██████████  
Buyer

Quick survey (click link below)...thank you for your feedback!  
<https://www.surveymonkey.com/r/DuaneDates>



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From: [REDACTED] [REDACTED] [REDACTED] [REDACTED] \$6308.  
To: [REDACTED]  
CC: DL4015  
Sent: 11-Feb-20 4:13:54 PM  
Subject: RE: Stock Check for Overnight Order

1070216  
1070163

[REDACTED]  
Buyer

Quick survey (click link below)...thank you for your feedback!  
<https://www.surveymonkey.com/r/DuaneDates>

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From: [REDACTED] [REDACTED] [REDACTED]  
Sent: Tuesday, February 11, 2020 10:48 AM  
To: [REDACTED] [REDACTED] [REDACTED] [REDACTED] 5 [REDACTED]  
Subject: RE: Stock Check for Overnight Order

Hey [REDACTED],  
Can you get me a serial number for this?

Mike [REDACTED]

Parts Coordinator | Technical Presales Sales Department | Scania U.S.A. Inc.  
Phone: +1 210 679-3129 Mobile: +1 210 860-5332 Fax: +1 210 403-0211  
121 Interpark Blvd., Suite 1002 San Antonio, TX 78216

From: [REDACTED] [REDACTED] [REDACTED]  
Sent: Tuesday, February 11, 2020 9:40 AM  
To: [REDACTED] 5 [REDACTED]  
Subject: Stock Check for Overnight Order  
Importance: High

Good Morning,

Do you have stock on the following two items?

1720754 x 2  
1115497 x 2

Thank you,

Quick survey (click link below)...thank you for your feedback!

CG 063

SCANIA Provided Emails and Documents

3 of 18

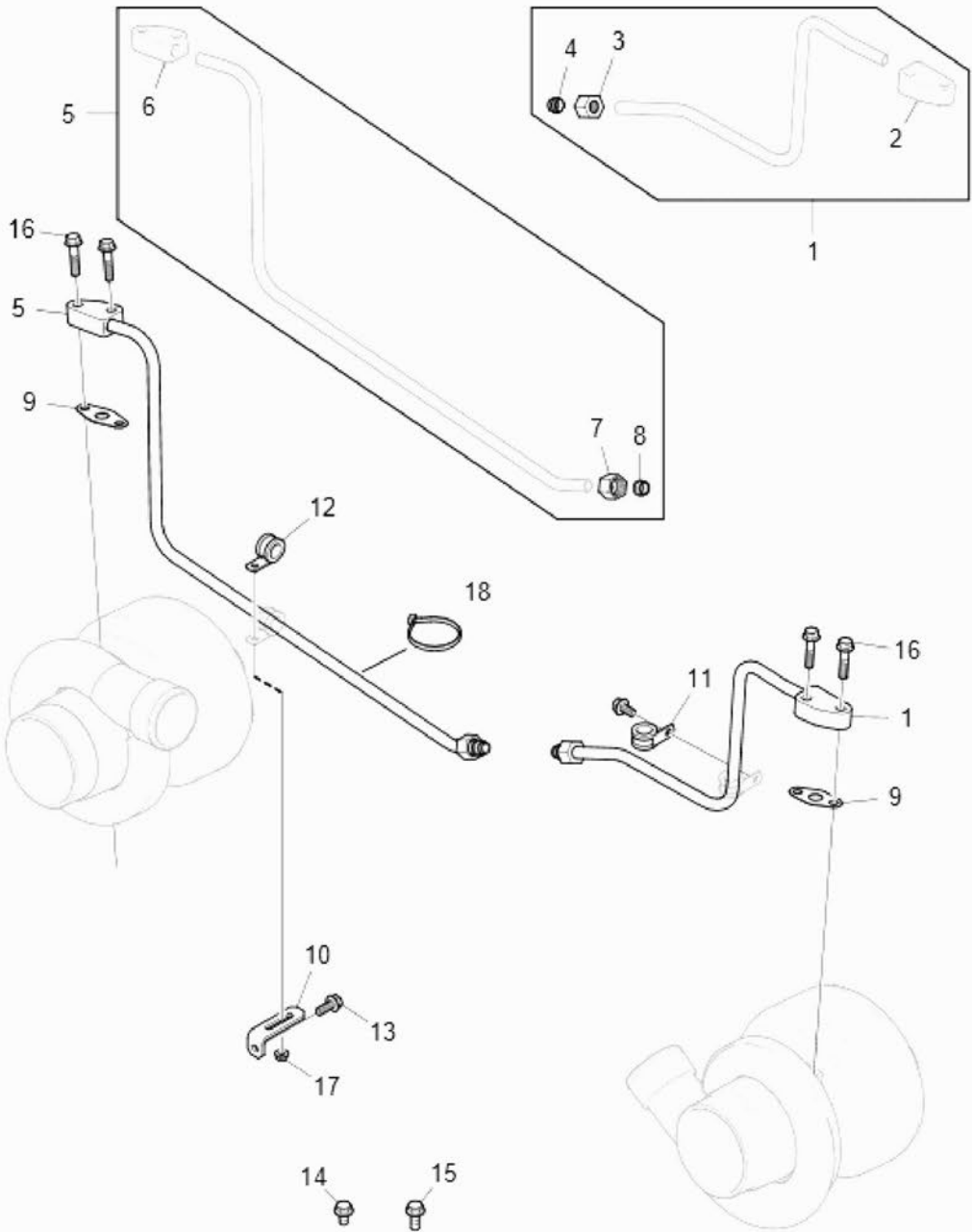
**From:** [REDACTED]e  
**Sent:** Friday, May 28, 2021 8:17 AM  
**To:** [REDACTED]  
**Cc:** DL4015  
**Subject:** RE: Stock check  
**Attachments:** AMI 01-057 DI16M Limited access to correct spare parts\_Turbo lubrication pipe and turbo insulation\_port side.doc

Hey

1764213 replaced by 2104867 + 2039134 - replaced by 2104868

I would do this so the whole engine is updated to the new lines

see AMI not sure we should share but give you some insight



Serial number:

EN -1092211 SSS

Pos.	R...	Part no.	A	Designation	Additional inf...	N...
		2133242	1	Repair kit	kit	
1		2104868	1	•Oil pipe		assy
2			1	••Flange		nss
3		814555	1	••Union nut	ø 12 mm	
4	•	813223	1	••Ferrule	ø 12	
5		2104867	1	•Oil pipe		assy
6			1	••Flange		nss
7		814555	1	••Union nut	ø 12 mm	
8	•	813223	1	••Ferrule	ø 12	
9		1388686	2	•Gasket		
10		814664	1	•Bracket	L=65 mm	
11		293098	1	•Clamp	ø 12 mm	
12		813936	1	•Clamp	ø 12 mm	
13		812502	1	•Flange screw	M6x16	
14		812515	1	•Flange screw	M8x16	
15		812516	2	•Flange screw	M8x20	
16		812520	4	•Flange screw	M8x35	
17		815131	1	•Flange nut	M6	
18		1724294	2	•Cable tie	L=679x7,9 mm	



From: [REDACTED] <[REDACTED]@[REDACTED].g-[REDACTED]>  
Sent: Friday, May 28, 2021 9:33 AM  
To: [REDACTED] <[REDACTED]@[REDACTED].g-[REDACTED]>  
Cc: [REDACTED] <[REDACTED]@[REDACTED].g-[REDACTED]>  
Subject: RE: Stock check

1070216  
Thank you.

In observance of the Memorial Day Holiday Mack Boring will be closing at 12:00 Friday 5/28 and reopening on Tuesday 6/1.

Take the 1 question survey!  
Thank You.

[REDACTED]

*Parts*  
If you have a moment please click link below and take a short survey to rate you experience today.  
<https://www.surveymonkey.com/r/SamKiley>



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From: [REDACTED] <[REDACTED]@[REDACTED].g-[REDACTED]>  
Sent: Friday, May 28, 2021 9:45 AM  
To: [REDACTED] <[REDACTED]@[REDACTED].g-[REDACTED]>  
Cc: [REDACTED] <[REDACTED]@[REDACTED].g-[REDACTED]>  
Subject: RE: Stock check

Good morning,  
1388686 is in stock.  
1764213 supersedes depending on serial number. What is the engine serial number in question?

[REDACTED]

Parts Coordinator | Technical Presales Sales Department | Scania U.S.A. Inc.  
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121 Interpark Blvd., Suite 1002 San Antonio, TX 78216  
[erik.brun@scania.com](mailto:erik.brun@scania.com)

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**From:** [REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>  
**Sent:** Friday, May 28, 2021 8:30 AM  
**To:** [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>  
**Subject:** Stock check

Good morning,  
Checking on these;

1 – 1764213  
1 – 1388686

In observance of the Memorial Day Holiday Mack Boring will be closing at 12:00 Friday 5/28 and reopening on Tuesday 6/1.

Take the 1 question survey!  
Thank You.

[REDACTED]  
*Parts*  
If you have a moment please click link below and take a short survey to rate you experience today.  
<https://www.surveymonkey.com/r/SamKiley>



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**AMI**

(Aimed Market Information)

AMI 01 - 057

Issued by (department acronym name phone)

██████ ████████ ████████ 2

Date  
2012-01-20

Issue  
1

Page  
1(5)

Products affected

**Trucks in Series**

4 G P R T  
☐ ☐ ☐ ☐ ☐

**Bus in Series**

4 K N F  
☐ ☐ ☐ ☐

**Scania Engines**



Miscellaneous: DI16M

## DI16M Limited access to correct spare parts! Turbo lubrication pipe and turbo insulation (port side)

### Background

FQIT133440 – “Leaking oil from turbo lubrication hose/flange”

Redesign of the oil pressure hoses was done in the beginning of 2011, however, the new design did not manage normal engine vibrations and did in some cases start to leak after only a few running hours.

Scania initiated a delivery stop as soon as this was found and a new oil pipe was put in place to rectify this issue. However, some engines in the delivery stop were ordered to leave Scania even with the old pipe design, these engine have a note on them saying “Do not start the engine”.

These engines and all other engines with the old pipe are now to be campaigned.

Parts availability is due to the urgent matter NOT completely secured yet for production and after market.

### Risk population

Engine number 1080934 – 1091218 according to attached engine number list.

**N.B!** Some unique engines in this population span have been updated in production or with equivalent manual measures, those engines are therefore not included in the population list.

### Production solution

New turbo lubrication pipes and port side turbo isolation have been introduced.

Discontinued	Introduced	Ok Engine number limit
Hose RH 2039135	Pipe RH 2104867	1091711
Hose LH 2039134	Pipe LH 2104868	1091711
isolation <b>only</b> LH (Port side) 1548926	Isolation LH 2107533	1091711

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teknik.helpdesk@scania.com

STD10052-1





## AMI

(Aimed Market Information)

AMI 01 - 057

Issued by (department acronym name phone)

██████ ████████ 2

Date  
2012-01-20

Issue  
1

Page  
3(5)

### Service solution

Work is ongoing to prepare for technical campaign, secure enough spare parts etc.

Preliminary campaign release date is in week 06.

Below an overview of the new designed of the lubrication pipes.

Page 3: quick fix solution how to fit the old turbo insulation with new pipe.

Work to be done according to workshop manual 01:06- 01 16 litre engine.

### How to proceed to get parts of the latest design?

Work is ongoing to fill-up the spare part stock.

You may try to order parts shortly according to normal spare part routines, do not buffer large amounts of parts, order for high priority engines only, please do not abuse VOR routine.

See parts list.

### Reimbursement

According to normal warranty routines.

### Overview of the new designed lubrication pipes.

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## AMI

(Aimed Market Information)

AMI 01 - 057

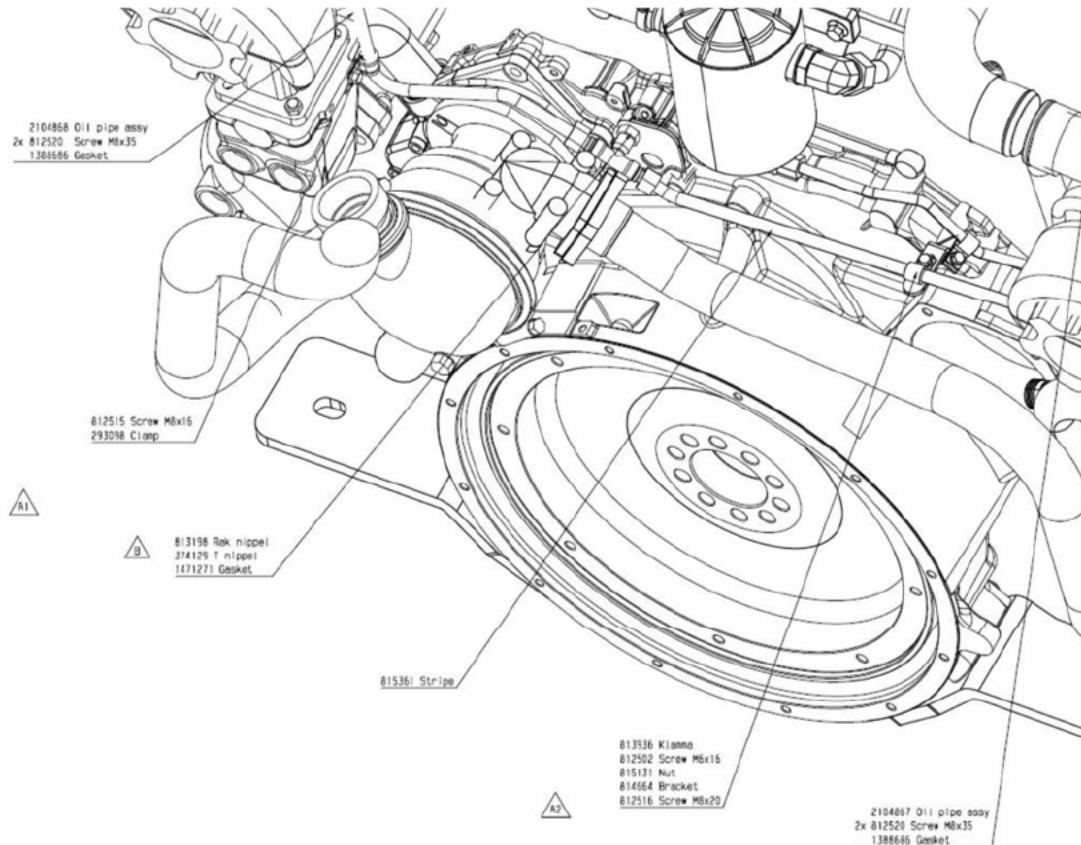
Issued by (department acronym name phone)

██████ ████████████████████ 2

Date  
2012-01-20

Issue  
1

Page  
4(5)



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## AMI

(Aimed Market Information)

AMI 01 - 057

Issued by (department acronym name phone)

██████ ████████ ████████ 2

Date  
2012-01-20

Issue  
1

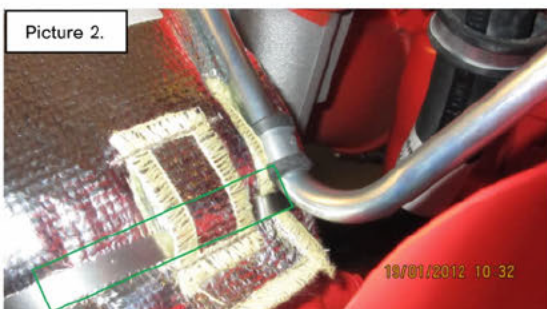
Page  
5(5)

### Parts list

1pcs 2104868 Pipe assy
1 pcs 2104867 Pipe assy
2 pcs 1388686 Gasket
1 pcs 814664 Bracket
1 pcs 293098 Clamp
1 pcs 813936 Clamp
1 pcs 812502 Screw M6x16
1 pcs 812515 Screw M8x16
2 pcs 812516 Screw M8x20
4 pcs 812520 Screw M8x35
1 pcs 815131 Nut
1 pcs 1724294 Tie rap
1 pcs 1731992 Tie rap (Small)

### Quick fix solution to fit the old turbo insulation with new pipe.

Cut the insulation, (pic1) and secure with new tie raps, (pic2).



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STD10052-1

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**From:** [REDACTED] <[REDACTED]@[REDACTED]>  
**Sent:** Tuesday, May 17, 2022 2:06 PM  
**To:** [REDACTED]; [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: STOCK CHECK ON FOLLOWING  
  
**Importance:** High

[REDACTED],

I working with [REDACTED] to have him send a revised/replacement PO ( 1525894) removing 1764213 & 2106128 & adding QTY 2 of part 2133242 . (just confirming these will replace 1764214 & 1764213)

Any questions, please contact me,

[REDACTED]  
[REDACTED]

Please take 10 seconds to complete the below survey to help us continuously deliver a Premier Customer Experience.  
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**From:** [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>  
**Sent:** Tuesday, May 17, 2022 5:00 PM  
**To:** [REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>; [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>  
**Cc:** [REDACTED], [REDACTED] <[REDACTED]s@[REDACTED].g[REDACTED]>  
**Subject:** RE: STOCK CHECK ON FOLLOWING

Hey

I would upgrade both lines – kit 2133242

**From:** [REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>  
**Sent:** Tuesday, May 17, 2022 3:52 PM  
**To:** [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>; [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>  
[REDACTED], [REDACTED] <[REDACTED]s@[REDACTED].g[REDACTED]>  
**Subject:** RE: STOCK CHECK ON FOLLOWING  
**Importance:** High

[REDACTED],

So based on this , what items are then needed to replace 1764214 & 1764213 . It appears engine uses HOLSET TURBOS so is that what the HX50 TURBO that is noted? If so, what do we need ?Kind of confused on supersession for both

Let me know what is need to replace both the 1764214 & 1764213 .I will need to have Duane update PO

Any questions, please contact me,

[REDACTED]  
[REDACTED]

Please take 10 seconds to complete the below survey to help us continuously deliver a Premier Customer Experience.

CG 063

SCANIA Provided Emails and Documents

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From: [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>  
Sent: Tuesday, May 17, 2022 4:43 PM  
To: [REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>; [REDACTED] <[REDACTED]@[REDACTED].[REDACTED]>  
[REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>  
Subject: RE: STOCK CHECK ON FOLLOWING

Search replacement...

Replaced by part Replaces part

Part number:

1764214

Search

Search results

- 1764214 Hose 1
  - 2018019 Flange 1
    - 2104867 Oil pipe 1
    - 2104868 Oil pipe 1
    - 2106128 Oil pipe 1
    - 2106127 Oil pipe 1
  - 2039135 Hose 1
    - 2104867 Oil pipe 1
  - 2065707 Hose 1
    - 2106128 Oil pipe 1

Note

1764214 Hose

Part n.

Note

2018019

RH HX50 TURBO

2039135

AND

2018019

OR RH B/W TURBO

2065707

AND

Click the Help icon in the replacement tree to read the notes for this replacement.

Right-click on the replacement part to view the part in the relevant section.

Add to selection list

Close

From: [REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>

Sent: Tuesday, May 17, 2022 3:37 PM

To: [REDACTED] <[REDACTED]@[REDACTED]>; [REDACTED] <[REDACTED]@[REDACTED]>

Cc: [REDACTED], [REDACTED] <[REDACTED]@[REDACTED].g[REDACTED]>

**Subject:** RE: STOCK CHECK ON FOLLOWING  
**Importance:** High

[REDACTED],

Engine serial number is 1070163 . I believe 1764214 was replaced by 2106128 . [REDACTED] has or will be sending over order (PO#1525894)

**Any questions, please contact me,**

[REDACTED]  
[REDACTED] [REDACTED]

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**From:** [REDACTED] <[REDACTED]@[REDACTED]>  
**Sent:** Tuesday, May 17, 2022 4:27 PM  
**To:** [REDACTED] <[REDACTED]@[REDACTED]>; [REDACTED] <[REDACTED]@[REDACTED]>  
**Subject:** RE: STOCK CHECK ON FOLLOWING

in stock – other than the lines – need an engine serial number

From: [REDACTED] <[REDACTED]@[REDACTED].org>  
Sent: Tuesday, May 17, 2022 2:42 PM  
To: [REDACTED] <[REDACTED]@[REDACTED]>  
Subject: STOCK CHECK ON FOLLOWING  
Importance: High

Good afternoon,

Looking to verify stock on following items (will be placing order shortly)

- 1 – 1395478 – TURBO
- 1 – 1764213 – LINE      have engine serial number
- 1 – 1764214 – LINE      have engine serial number
- 2 – 1530681 – SEAL
- 2 – 1388686 – SEAL
- 2 – 348993 – SEAL
- 2 – 2137185 – GASKET

Any questions, please contact me,

[REDACTED]  
[REDACTED]  
[REDACTED]

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